

ActiveSupport^{PLUS} Package-£19.99/mo

Plus VAT Per computer



Phone & 8-hour on-site guaranteed response for your computers!

Have you ever experienced a situation where:

- Your network crashed, causing business to grind to a halt?
- It takes days, possibly weeks to get a simple problem fixed?
- You hold for ages on a support line only to be put through to an inexperienced “nerd” reading scripted answers from a computer screen?
- Your receptionist is labelled as the IT person just because they took a course in Microsoft Word?

ActiveSupport^{PLUS} is a unique package that allows you to have the functionality of an IT Department without the high cost of employing one or many full-time computer technicians. Whether you have quick questions or pressing problems, our support will offer peace-of-mind that help is close at hand.

What do you get? (Note: special conditions apply to Server computers)

- 1 Active’s 8-Hour Guaranteed Response:**
Members are guaranteed a response within 8 hours of the initial call. Labour charged at a 25% reduction for both on-site visits & in-house work and parts invoiced at Active’s current published prices. (Non-members have no guaranteed response time, pay standard labour charges and pay £25 for our Express Diagnosis).
- 2 Active’s Telephone/Email Support Helpline:**
You can call or email Active any time Monday-Friday, 9-5 to get fast, reliable and no-nonsense support for your computer problems and not have to worry about paying by the minute through our toll line.
- 3 Active’s News-sheet:**
Throughout the year Active produces a news-sheet with helpful hints, industry news and articles to help you understand today’s technology better. As a member, you will receive issues for free.

I've read and understood the Terms & Conditions (Full copy issued upon request)



Please fill out the blanks below and return the bottom portion to a member of the Active Staff

BANKERS STANDING ORDER INSTRUCTIONS

TO: The Manager, _____ Name of Bank _____

Address: _____

Post Code: _____ Tel No: _____

Sort Code: _____ A/c No: _____

My A/c Name: _____

For the account of:

Actopia Limited trading as Active Technology

The Friary
 Rickfords Hill
 Aylesbury
 Bucks, HP20 2RT

Sort Code 09-06-66 A/C No. 40811720

Pay now the sum of **£ 23.49** * # of Computers = £ Total Cost
 (_____ Amount in words _____) and

monthly thereafter on the ____ of each month the same sum of
 £ Total Cost (_____ Amount in words _____)

until cancelled by me in writing. I agree the minimum length of
 support contract is 1 year and will be renewed automatically.

Signed: _____ Date: _____