

ActiveSupport Package £12.99/month

Plus VAT

Per computer



Help Desk support for your Personal Computer!

Has your computer ever:

- Crashed while you were working on an important document?
- Had troubles connecting to the Internet?
- Failed to print a document?

No longer do you have to spend hours struggling with computer problems alone; nor do you have to waste time and money holding on premium rate technical support phone lines.

ActiveSupport offers members a direct line to our jargon-free experts, dedicated to assisting you with all your hardware and software problems. Software support includes most Microsoft operating systems, Microsoft Office (Word, Excel, Access and PowerPoint), Microsoft Outlook/Outlook Express, hardware drivers and general software queries.

What do you get?

- 1 Active's Telephone Support Helpline (No Toll-Line!):**
You can call any time Monday-Friday, 9-5 to get fast, reliable and no-nonsense support for your computer problems and not have to worry about paying by the minute through our toll line.
- 2 Active's Dedicated Email Support:**
You don't feel like calling, but you have a reoccurring computer problem? Write us an email and we'll respond with tips, resources or suggestions.
- 3 Active's News-sheet:**
Throughout the year Active produces a news-sheet with helpful hints, industry news and articles to help you understand today's technology better. As a member, you will receive issues for free.

I've read and understood the Terms & Conditions (*Full copy issued upon request*)

Please fill out the blanks below and return the bottom portion to a member of the Active Staff.



BANKERS STANDING ORDER INSTRUCTIONS

TO: The Manager, _____ *Name of Bank*

Address: _____

Post Code: _____ Tel No: _____

Sort Code: _____ A/c No: _____

My A/c Name: _____

For the account of:

Actopia Limited trading as Active Technology

The Friary
Rickfords Hill
Aylesbury
Bucks, HP20 2RT

Sort Code 09-06-66 A/C No. 40811720

Pay now the sum of **£ 15.26** * # of Computers = £ Total Cost
(_____ Amount in words _____) and

monthly thereafter on the _____ of each month the same sum of
£ Total Cost (_____ Amount in words _____)

until cancelled by me in writing. I agree the minimum length of support contract is 1 year and will be renewed automatically.

Signed: _____ Date: _____